Complaints to the BBC

This fortnightly report for the BBC complaints service¹ shows for the periods covered:

the number of complaints about programmes and those which received more than 100² at Stage 1 (Audience Services);

findings of subsequent investigations made at Stage 2 (by the Executive Complaints Unit)³; the percentage

Recent BBC public responses to significant complaints at Stage 1 are published at: <u>http://www.bbc.co.uk/complaints/complaint/</u>

Stage 2 complaints – Executive Complaints Unit (ECU)

The Executive Complaints Unit made 21 findings at Stage 2 between 27th February – 12th March 2023. Highlighted text links to published findings⁴. Other recently-published findings can be found here: <u>http://www.bbc.co.uk/complaints/comp-reports/ecu/</u>

Programme	Service	Date of Transmission	Issue	Outcome
The Now Show	Radio 4	02/12/2022	Christianity singled out for mockery	Not upheld

95% of complaints (20 out of 21) dealt with between 27th February – 12th March 2023 received a response within the target time.