EastEnders	BBCOne	19/04/2021	Violence.	106

99% of all complaints dealt with between 12 25 April 2021 received an initial response within the stage 1 target period of 10 working days.

Recent BBC public responses to significant complaints at Stage 1 are published at: <u>http://www.bbc.co.uk/complaints/complaint/</u>

Stage 2 complaints Executive Complaints Unit (ECU)

The Executive Complaints Unit made 26 findings at Stage 2 between 12 - 25 April 2021. Highlighted text links to published findings. Further information on complaints which were upheld or resolved after investigation by the ECU can be found here:

Today	Radio 4	28/12/2020	Objected to views of guest editor	Not upheld
The World at One	Radio 4	24/02/2021	Bias against Scottish government	Not upheld
Today	Radio 4	12/11/2020	Offensive description of Dominic Ourmings	Not upheld
Pooch Perfect	BBCOne	07/01/2021	Unhygienic to kiss dogs	Not upheld
Horizon: Feast to Save the Planet	BBCTwo	04/01/2021	Misleading about causes of dimate change	Not upheld
Salama 🛛 - Wardany	Radio 5 Live	28/02/2021	Presenter endorsed	Not upheld
BBCNews (10pm)	BBCOne	10/07/2020	Serbs unduly blamed for war crimes	Not upheld
BBC News (various times)	BBCOne	21/11/2020	Archive footage not labelled	Not upheld
Rethink Fairness	Radio 4	08/01/2021	Inaccurate dating of UK"baby boom"	Not upheld
News	BBC News Channel	09/03/2021	Endorsed view that UK press is racist	Not upheld
Confronting Holocaust Denial with David Badiel	BBCTwo	25/01/2021	Unsuitable choice of presenter	Not upheld
News	BBC News Channel	27/01/2021	Unfairly blamed Prime Minister for Covid deaths	Not upheld
BBC News (1pm)	BBCOne	10/02/2021	Anti-Trump bias	Not upheld
Ski Sunday	BBCTwo	21/02/2021	Inappropriate reference to lack of diversity x2	Not upheld
Breakfast	BBCOne	06/03/2021	Inaccurate reference to Glasgow Rangers FC	Not upheld