

# **Complaints to the BBC: September 2010**

The BBC answered over 19,000 complaints from the audience in September 2010. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

Complaints were received regarding coverage of the Papal visit with claims of too much coverage. In addition, some people felt coverage was biased in favour of Pope Benedict XVI and/or the Catholic Church, while others felt coverage was biased against the Pope and/or the Catholic Church.