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The BBC answered over 10,000 complaints from the audience during May 2008. These ranged from a small number of complaints about potentially serious breaches of editorial guidelines through to a much larger collection of views about programme content and scheduling. The key themes which emerged are as follows:

## Complaint About The BBC

Complaints were answered from people who felt that the ticket allocation for **Radio 1's Big Weekend 10-11 May 2008** was unfair.

## Bad Language

Complaints were answered from people unhappy with the use of the 'f' word during **Friday Night With Jonathan Ross** tx 2 May.

## Standards Of Interviewing and Presentation

Some viewers were unhappy with the tongue-in-cheek style of commentary during **Eurovision Song Contest 2008**.

Complaints were also answered from listeners who felt the **Today** interview with Gordon Brown tx 15 May was too aggressive.

## Bias

Complaints were answered from people who felt the Auroville report broadcast on **Newsnight** tx 21 May and **From Our Own Correspondent** tx 24 May was inaccurate and biased.

## Poor Quality

Some viewers felt that insufficient time was given to the performances during **BBC Young Musician of the Year**.

The BBC's responses to some recent issues can be read at [www.bbc.co.uk/complaints](http://www.bbc.co.uk/complaints).