COMPLAINTS TO THE BBC: June 2008

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The BBC answered over 10,000 complaints from the audience during June 2008. These ranged from a small number of complaints about potentially serious breaches of editorial guidelines through to a much larger collection of views about programme content and scheduling. The key themes which emerged are as follows:

Scheduling

Wimbledon 2008 prompted complaints about scheduling, where people were unhappy with other programmes being shown later than billed or not being shown at all.

Technical

We received a number of complaints about the interruption of the *Euro 2008* match between Germany and Turkey on 25th June which occurred as a result of a technical fault.

Saturation / Insufficient Coverage

Complaints were received with regard to *Euro 2008*, where people felt there was too much coverage of the tournament.

Standards Of Interviewing and Presentation

Commentary for *Wimbledon 2008* prompted some viewers to complain about particular presenters talking excessively, particularly during play.

Inappropriate Guest

Question Time tx 26 June attracted some viewers to complain of a poor choice of panellist.

The BBC's responses to some recent issues can be read at www.bbc.co.uk/complaints.