Complaints to the BBC: July 2014

The BBC answered over **27,000** complaints from the audience during July 2014. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

We received complaints from viewers unhappy that one of the World Cup commentators gave the German national anthem the wrong title.

We also received complaints from some viewers unhappy with a comment made during the Argentina v Switzerland match, which they thought was inappropriate.

We received a wide range of complaints during July in response to the coverage of hostilities in the Middle East

Some viewers were disappointed that Today at Wimbledon was not shown as billed.

Finally, there were contacts from audience members who felt the images and descriptions used in a report on flight MH17 were too graphic and distressing.

The BBC's responses to some recent issues can be read on the <u>BBC Complaints website</u>.